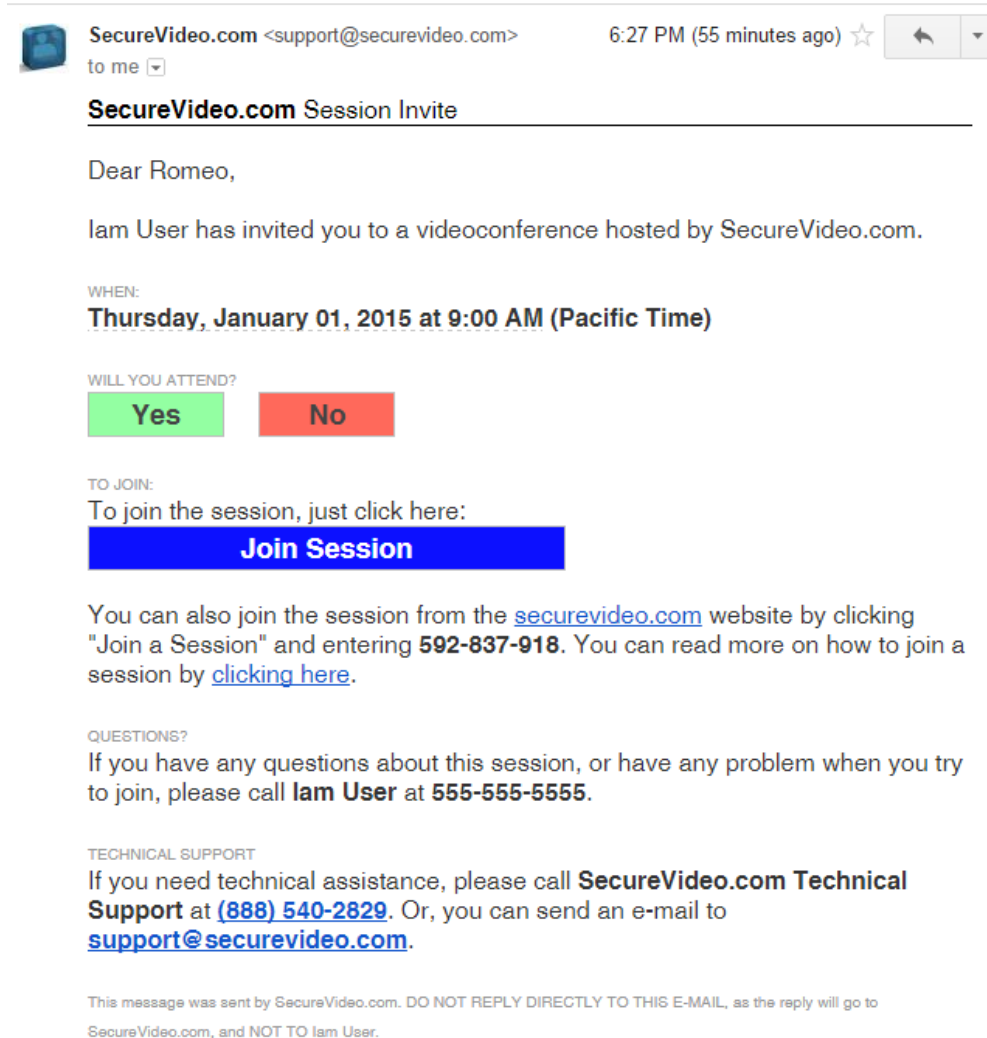


Using a Session Invitation

1. You, the session invitee, will receive an e-mail invitation that includes

- Time and date of the session
- Two RSVP options: Yes or No (will notify your host)
- Join Session link



The screenshot shows an email from SecureVideo.com. The header includes the sender's name and email address, the recipient, and the time received. The subject is "SecureVideo.com Session Invite". The body of the email is as follows:

Dear Romeo,

Iam User has invited you to a videoconference hosted by SecureVideo.com.

WHEN:
Thursday, January 01, 2015 at 9:00 AM (Pacific Time)

WILL YOU ATTEND?

Yes **No**

TO JOIN:
To join the session, just click here:
Join Session

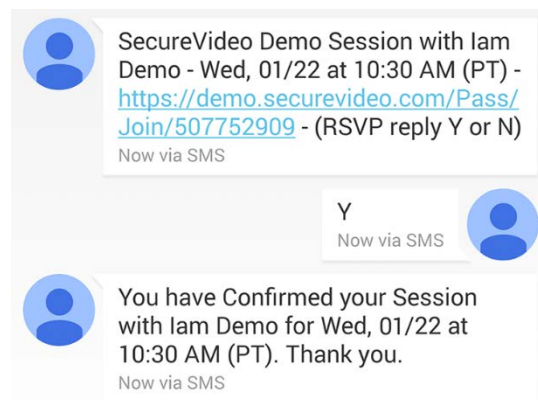
You can also join the session from the securevideo.com website by clicking "Join a Session" and entering **592-837-918**. You can read more on how to join a session by [clicking here](#).

QUESTIONS?
If you have any questions about this session, or have any problem when you try to join, please call **Iam User** at **555-555-5555**.

TECHNICAL SUPPORT
If you need technical assistance, please call **SecureVideo.com Technical Support** at **(888) 540-2829**. Or, you can send an e-mail to support@securevideo.com.

This message was sent by SecureVideo.com. DO NOT REPLY DIRECTLY TO THIS E-MAIL, as the reply will go to SecureVideo.com, and NOT TO Iam User.

Or a text message:



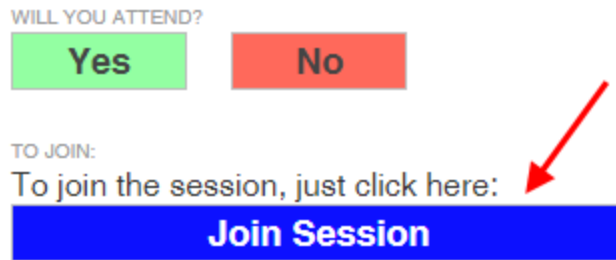
The screenshot shows a text message conversation. The messages are as follows:

SecureVideo Demo Session with Iam Demo - Wed, 01/22 at 10:30 AM (PT) - <https://demo.securevideo.com/Pass/Join/507752909> - (RSVP reply Y or N)
Now via SMS

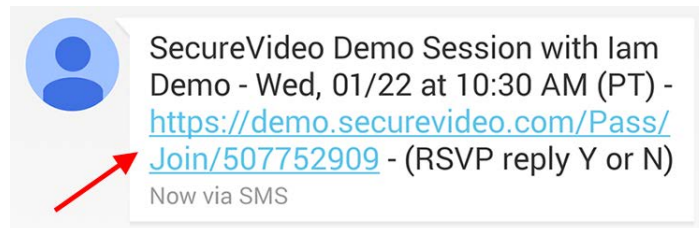
Y
Now via SMS

You have Confirmed your Session with Iam Demo for Wed, 01/22 at 10:30 AM (PT). Thank you.
Now via SMS

2. At the time of your session, use Join Session button in the e-mail.



Or the link in the text message:



3. On the browser page that opens, use the "Enter Waiting Room" button.

lam Demo

📅 Thursday, 1/1/2015

🕒 9:00 AM (PT)

☎ (888) 540-2829

Add to Calendar ▾



Your RSVP: Yes, will attend

Enter Waiting Room

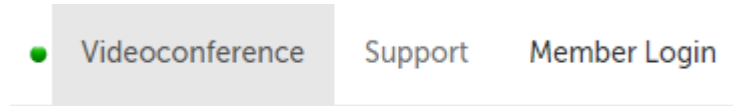
A red arrow points to the "Enter Waiting Room" button.

Install VSee

Disconnect Session

Share Desktop

4. Wait to be connected. When you have successfully connected, this message will disappear, and your status along the top of the browser page will change to green.



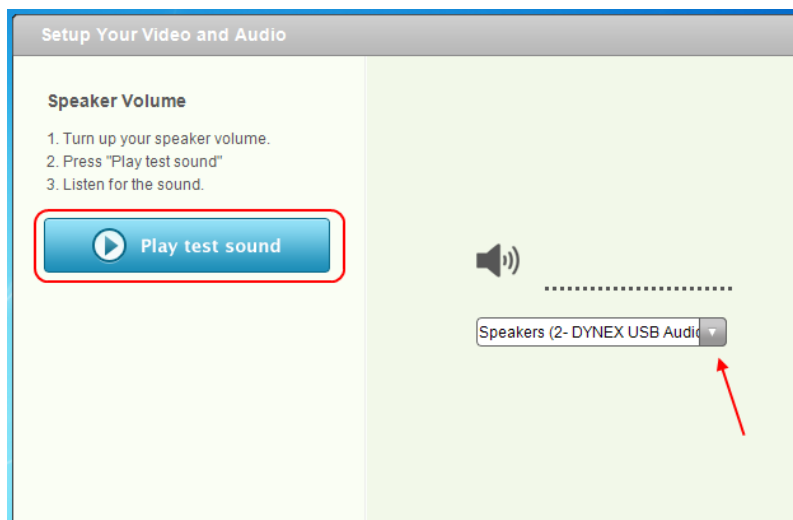
5. If connecting for the first time on a Windows device, you will be prompted to calibrate your camera, microphone, and speaker settings, and you can review your video quality as you wait for your host. (Mac users are not prompted to calibrate their settings and should immediately see their own video tile.)

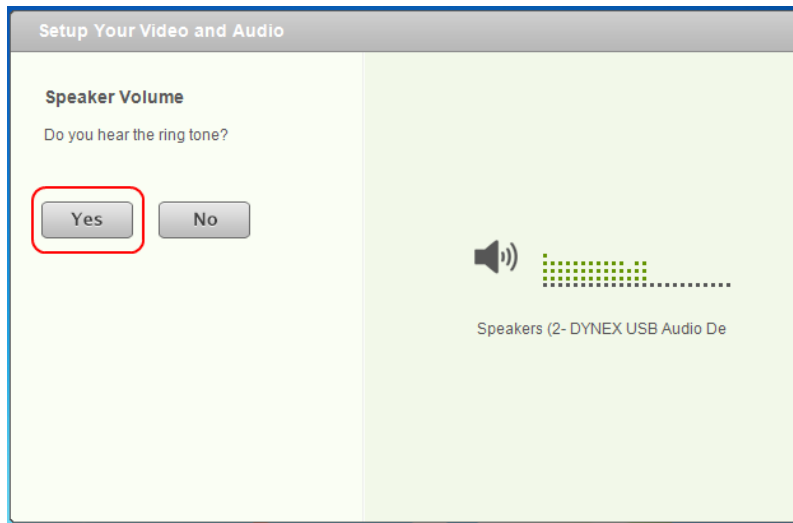
Confirm your camera device:



If you have more than one camera, and prefer to use another, you can select it from the drop-down menu below your video. (Red arrow above.)

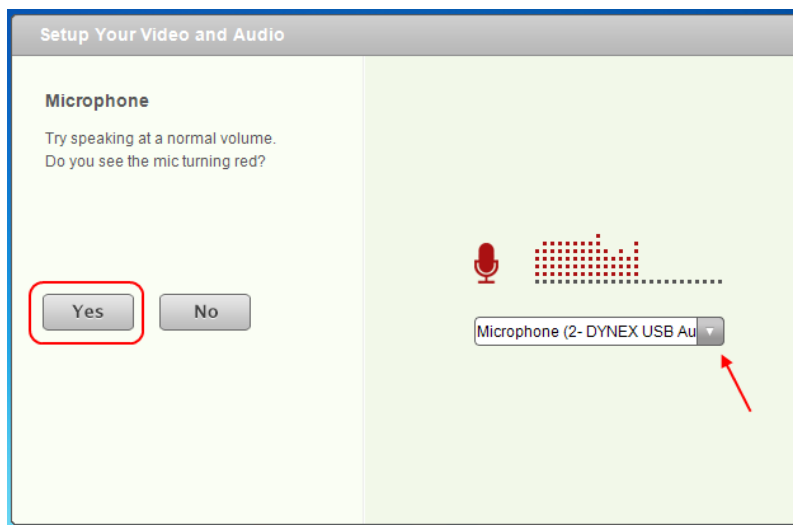
Confirm that your speakers are working:





If you have more than one sound device (speakers or headset), and prefer to use another, you can select it from the drop-down menu. (Red arrow above.) Press the "Play test sound" button and be sure that your volume is turned up!

Confirm your microphone device:



If you have more than one microphone, and prefer to use another, you can select it from the drop-down menu. (Red arrow above.)

6. Once you see yourself, you can simply wait for your host to join you.