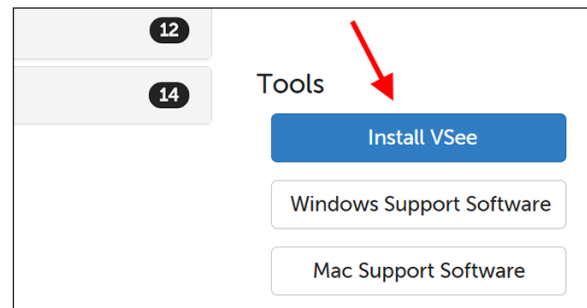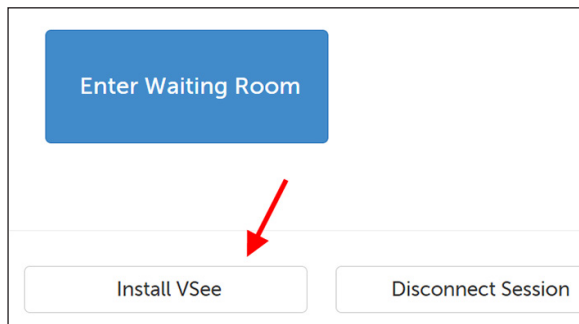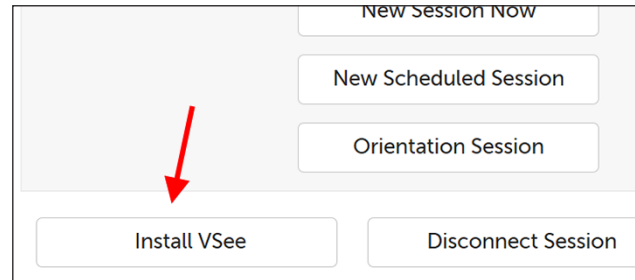# A. Setting Up

Download our videoconferencing app

To use SecureVideo.com, a videoconferencing application called VSee Embedded must be installed on the device you will use to participate in a session. This process only needs to be done once per device.
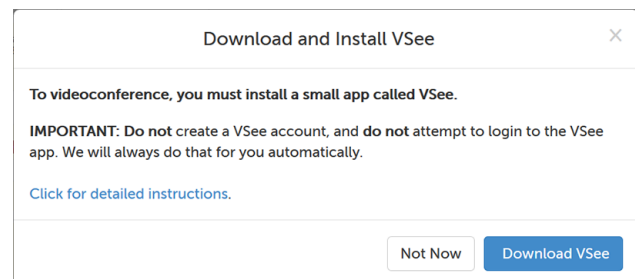
■ 1. Account holders can use the **Install VSee** button in the lower left-hand corner of the **Dashboard** (image right).

Session participants can find the **Install VSee** button in two places: the lower left-hand corner of the waiting room page (image below, left) or the lower right-hand corner of the Support page (image below, right).

■ 2. A message will appear to help you download VSee, and you can install it like any other program on your device.

For browser- and platform-specific instructions kept updated by our Support team, use the **Click for detailed instructions** link.

Once you have installed VSee, you don't need to open the application. **Always log into your account from the website**, and it will launch VSee for you. (You cannot log into VSee directly.)